



Case Logic Warranty Return Form

Case Logic is dedicated to providing quality products. Every product is quality tested and is guaranteed for the term reflected on its packaging against defects in materials and workmanship. Our quality guaranty applies only when products have been put to the use intended by Case Logic and specifically excludes defects from misuse, use beyond a product's intended purpose or coincidental or consequential damage. This warranty specifically excludes damages to items stored or carried in Case Logic products. If a returned defective product is no longer available, we will replace it with a similar product or one of equal value.

Warranty Instructions

1. Provide us with the requested information (in the table below)
2. Take at least 2 digital photos of the product.
 - One photo showing the defective area.
 - One photo showing the Case Logic logo.
3. Email this form and the photos of your item to warranty@caselogic.com

Name	
Street Address	
City	
State	
ZIP Code	
Telephone	
E-Mail	
Product UPC#	
COO Tag # (The COO tag is located on a small white tag with a bar code sewn inside the main compartment of the product. <u>Example</u> 10/10/Y.)	
Model Description	
Brief Description of how the product became defective	

*Your warranty request will be processed within 48 hours after we have received the completed form and photos. Please keep your defective item until you receive your replacement.

* We cannot ship to APO, P.O. Boxes, or outside of the United States. For warranties outside of the United States please visit: <http://www.caselogic.com/en-us/us/company-information/corporate-contacts>